



QUALITY POLICY

TELTEC INVESTMENTS LTD is committed to providing integrated engineering services that meet the set quality requirements and standards while maximizing customer satisfaction in a timely and cost-efficient manner.

To implement this policy and maintain our commitment the company shall:

- Ensure adherence to contractual obligations, regulatory and legal requirements in our areas of operation
- Work pro-actively with clients and other stakeholders to fulfill their quality expectations
- Set measurable objectives and targets to continually improve the quality of products and services we offer
- Enhance the quality, productivity and efficiency of work and maintain the highest standards of innovation and technical leadership
- Promote an organizational culture that is committed to quality by effective communication of this policy and associated procedures
- Continuously develop and improve the effectiveness of our Quality policy, procedures and management system
- Ensure management commitment and leadership through allocation of adequate resources to meet set objectives and improve the quality processes and management system.

TELTEC's Executive Director has the overall responsibility to ensure the implementation of this policy in all company operations.

Jolly Joe

A handwritten signature in blue ink that reads 'Jolly Joe'.



MANAGING DIRECTOR